



AODA STATEMENT OF COMMITMENT

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Nature Fresh Farms AODA Statement of Commitment

Statement of Organizational Commitment

Nature Fresh Farms is committed to ensuring equal access for people with disabilities and treating people with disabilities in a way that allows them to maintain their dignity and independence and embodies the principles of integration and equal opportunity.

Nature Fresh Farms is committed to be a barrier-free environment for persons with disabilities in employment, in its communications and information, in the delivery of goods and services and in its built environment. We will do so by removing and preventing barriers to accessibility and meeting our accessibility requirements under the Accessibility for Ontarians with Disabilities Act and Ontario's accessibility laws in a timely manner.

Nature Fresh Farms is committed to ensuring that all its employees are aware of their responsibilities to foster an accessible and inclusive environment with, and for, persons with disabilities.

Nature Fresh Farms AODA Policies, Practices and Procedures

In accordance with the Customer Service Standards and the Integrated Accessibility Standards under the *Accessibility for Ontarians with Disabilities Act, 2005*, Nature Fresh maintains policies, practices, procedures, and documentation with respect to the following:

- Maintenance of an accessible environment for persons with disabilities;
- Provision of accessible information and communication supports;
- Support the use of guide dogs, service animals and support persons;
- Notice of service disruptions;
- Provision of information about emergency procedures, plans and public safety;
- Maintenance of web content that conforms with the required standards;
- Accommodation of applicants throughout the recruitment process;
- Accommodation of employees throughout their employment;
- Training of employees and other individuals who provide services; and
- Receipt of feedback regarding the provision of goods, services, or facilities to persons with disabilities.

The following documents about Accessibility describe Nature Fresh's practices in more detail:

[Nature Fresh Accessibility Policy](#)
[Nature Fresh Farms MYAP 2021-2025](#)

AODA Feedback

Nature Fresh Farms is committed to meeting accessibility requirements and continuously taking steps to improve its services and website to comply with the AODA





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and its regulations. We will continue to identify and correct barriers which prevent access to our goods, services, websites, and content.

To help us do this, Nature Fresh welcomes your comments and suggestions. Feedback can be provided to the Director of Human Resources by submitting [This Form](#).